

CITY COUNCIL AGENDA REPORT

DATE: 7/14/2010

AGENDA OF: 7/20/2010

DEPARTMENT: Planning and Community Development

SUBJECT: Amendments to Title 21 of the Santa Cruz Municipal Code adding Chapter

21.06 regarding a citywide rental inspection program. (Environmental Determination: Exempt from CEQA) (City of Santa Cruz, applicant).

RECOMMENDATION: Introduction of an ordinance for publication amending Title 21 of the Santa Cruz Municipal Code adding Chapter 21.06 regarding a citywide residential rental inspection and maintenance program.

BACKGROUND: For many years there has been increasing concern about the City of Santa Cruz's aging housing stock. As well, there is concern about illegal units and unpermitted construction which could pose health and safety, and neighborhood compatibility problems. The current Housing Element adopted by the City Council in 2009 states that the City should make "a concerted effort to encourage maintenance, rehabilitation, and improvement of housing and to promote sustainable, livable neighborhoods." The implementation of Goal 5.2 of the Housing Element calls for the City to "consider" a self-funding, pro-active inspection program for rental units. This Goal was a carryover from the 2002 Housing Element.

As part of the September 2008 comprehensive settlement agreement between the University of California at Santa Cruz (UCSC), the City of Santa Cruz, the County of Santa Cruz, CLUE and other individuals, it was agreed that the City would more closely regulate residential rental housing in the City. The language from the agreement is as follows:

"2.7(c) The City agrees to propose and enforce City-wide ordinance(s) or municipal code(s) to regulate residential rental properties including, but not limited to, boarding, lodging, or rooming houses. In the event the City does not enact such legislation within two years of the approval of this agreement, UCSC's housing capacity commitment set forth in Section 2.1b above shall be reduced by 450 beds. The City, in consultation with UCSC, further agrees to review with three years of the effective date of this Agreement any such City-wide ordinance(s) or municipal code(s) for effectiveness in regulating residential rental properties and, if necessary, to consider revisions" and

"2.9 In recognition of City-wide zoning, building and municipal code violations in the City's residential neighborhoods attributable to deficient landlord oversight of rental housing (UC and non-UC affiliated), the City and UCSC agree to jointly and equally fund through 2013 a pilot program for two City Code enforcement positions as a means of improving rental property safety and standards. The pilot program will be reviewed after the first 3 years. After review and mutual agreement, the program may be modified. UCSC's commitment to fund its 50% share of the program will not accrue until the City enacts and enforces City-wide ordinance(s) or municipal code(s) consistent with Section 2.7(c), above."

Finally as part of efforts to address code enforcement and nuisance property issues within the City of Santa Cruz, staff and the City Attorney's Office at the direction of City Council, working with neighborhood groups, have brought forth ordinances over the past few years that the City Council has adopted. While successful in some ways these ordinances have not sufficiently addressed all aspects of the problem. A rental housing inspection ordinance is seen as another tool toward dealing with problems associated with some code enforcement, health and safety, and nuisance property issues.

DISCUSSION: The average age of the housing stock in the City of Santa Cruz is increasing with nearly 50 percent of the City's housing 50 years or older. Deferred maintenance and code enforcement on some of the City's rental housing properties are becoming significant issues. The 2000 Census indicated that 53 percent of the City's population was renters and there were approximately 11,500 rental units in the City. The current reactive code enforcement efforts have proven to be insufficient to address the problems. As stated above it is important at this time that the City take proactive steps to ensure the maintenance and improvement of its rental housing.

The proposed rental housing inspection and maintenance program is relatively simple and requires owners of multiple rental dwelling units within the City of Santa Cruz to register their units with the City. With their registration the owners will be given a choice of signing up to have their units annually inspected by the City or to apply for the self-certification program. Staff anticipates that most owners will apply for self-certification. To qualify for self-certification a property shall not have existing violations of building, housing and sanitation codes or ordinances nor past violations of building, housing and sanitation codes or ordinances within the last three (3) year period.

If a property does not qualify for self-certification the properties/units will be required to be inspected annually to insure they are being maintained. If the properties are maintained without violation for three (3) years they will then qualify for self-certification.

For properties that are eligible for self-certification, the owner/operator will conduct an annual self-inspection of all the residential rental dwelling units, including exterior conditions and site conditions, and certify under penalty of perjury that the conditions at the property achieve the minimum standards listed on the Self-Certification Program Checklist. The City rental inspectors will review the checklist in the office and sign-off on the self-certification for that year. The properties under self-certification may be inspected but the inspections will be limited in a five (5) year period to twenty (20) percent of the total units or to one-unit total in residential rental dwelling units consisting of three (3) units, including multiple single family dwellings at separate locations, provided the residential rental dwelling units' conditions do not deteriorate during that

five (5) year time period to the extent that the property would no longer meet the property eligibility standards.

When the City rental inspectors visit properties/units, they will be inspecting for compliance with state and local laws involving housing, building and zoning codes and property maintenance. A checklist would be followed similar to the self-certification checklist; a draft example of which is attached. Interior and exterior inspections would be conducted with the owner or operator. The owner/operator will coordinate with tenants for access to the units. Tenants are welcome to be home for the inspection but not required to be there. Once the inspection is completed, the owner/operator will be notified of any deficiencies found and asked to correct them in a timely manner. Structures and units will be required to be maintained at a level consistent with the codes of the period in which they were constructed. However, construction of new improvements or unpermitted construction must coincide with current codes as adopted by the City of Santa Cruz. It is important to note that existing codes allow for certain exceptions for qualifying projects under the Historic Building Code.

If the inspection reveals no building, housing or sanitation code or ordinance violations, or permit violations, a rental housing inspection certification will be issued. If the inspection reveals there are building, housing or sanitation code or ordinance violations, or permit violations, on the property the owner will be notified of the specific code violations which prevent the City rental inspector from issuing a rental housing inspection certification. The notification will provide a specific time period in which the violations are to be corrected. The City rental inspectors will be available to answer any questions of the owner/operator to help them successfully complete the repairs. The City rental inspectors will return on the stated correction date to re-inspect the property to verify compliance. If corrections have not been made the owner/operator will be charged for the additional staff time and expense in handling the violations.

Upon the successful completion of the initial inspection, subsequent inspection or re-inspection of the residential rental dwelling unit establishing that the property and its occupancy are in compliance with all applicable building, housing and sanitation code and ordinance requirements, the City will issue to the owner or operator a rental housing inspection certification. The certificate indicates code/ordinance compliance and specifies the time period during which the certification will remain valid and during which the residential rental dwelling unit will not be scheduled for a subsequent inspection. The rental housing inspection certification shall not preclude code enforcement or investigation on the property, if during the rental housing inspection certification period, a code violation on the property is reported to the City or otherwise observed by the City on the property.

In developing the attached rental inspection ordinance described above staff reviewed dozens of existing rental housing inspection ordinances enacted by other cities and counties in California. Staff also has met with interested parties such as the Board of Realtors, California Apartment Association Tri-County Chapter, Property Managers, rental property owners and Santa Cruz Neighbors representatives. The ordinance being proposed is substantially different from earlier drafts. This reflects the substantial input staff received from these groups. That being said there is still concern by some about the need, the cost and other aspects of the program.

The need of the program has been discussed above. It has been suggested that the creation of a rental inspection program would reduce property values and increase rents because of the costs. The proposed fees for the program are outlined as follows along with a breakdown of what the costs would be yearly and monthly for a variety of rental projects:

- The annual registration fee for each applicable property would be \$45.
- With the initial registration fee payment property owners may apply for Self-Certification Program. If accepted the annual self-certification fee would be an additional \$20 per unit for 20 percent of the units at each property. The annual self-certification fee covers review of the self-inspection form(s) and inspection by the City of 20 percent of the units during the five (5) year period.
- If not accepted in the Self-Certification Program the annual inspection fee would be an additional \$20 per unit at each property. This annual fee will cover the first inspection of each unit and one re-inspection if a correction notice is issued.
- If further re-inspections are required the fee is \$120 per hour.
- Continued failure to correct any noticed violations will be dealt with through administrative civil penalties found under Title 4 of the SCMC.

Cost Examples:

1 single family rental home or condo – Yearly cost - \$45 plus \$20 = \$65 (Monthly cost - \$5.42)

3 single family rental homes -

Yearly cost under Self-Certification - \$135 (\$45 per property x 3) plus \$20 x 1 unit = \$155 (Monthly cost per unit - \$4.30)

Yearly cost for non-Self-Certification - \$135 (\$45 per property x 3) plus \$20 x 3 units = \$195 (Monthly cost per unit - \$5.42)

Fourplex -

Yearly cost under Self-Certification - \$45 plus \$20 x 1 unit = \$65 (Monthly cost per unit - \$1.35) Yearly cost for non-Self-Certification - \$45 plus \$20 x 4 units = \$125 (Monthly cost per unit - \$2.60)

15 unit apartment building –

Yearly Cost under Self-Certification - \$45 plus \$20 x 3 units = \$105 (Monthly cost per unit - \$0.58)

Yearly Cost for non-Self-Certification - \$45 plus \$20 x 15 units = \$345 (Monthly cost per unit - \$1.91)

40 unit rented condos (under single ownership) –

Yearly cost under Self-Certification - \$45 plus \$20 x 8 units = \$205 (Monthly cost per unit - \$.43) Yearly cost for non-Self-Certification - \$45 plus \$20 x 40 units = \$845 (Monthly cost per unit - \$1.76)

240 apartment units

Yearly cost under Self-Certification - \$45 plus $$20 \times 48$ unit = \$1005 (Monthly cost per unit - \$.35) Yearly cost for non-Self-Certification - \$45 plus $$20 \times 240$ units = \$4845 (Monthly cost per unit - \$1.68)

As the above numbers indicate the monthly cost per unit is not excessive especially if an owner was in the self-certification program. Many cities throughout California have rental inspections programs with no sign of excessive rent increases and loss of property values. Some cities such as Pasadena and Santa Ana have had inspection programs for 20 years and the programs have been a success for tenants and property owners.

To help the program have a successful start and deal with some of the concerns of property owners, during the first three (3) years of the Residential Rental Inspection Program compliance inspections by City rental inspectors will be conducted only on residential rental dwelling units which are in violation of building, housing or sanitation codes or ordinances or on residential rental dwelling units requested for inspection by the owner. During this three (3) year initial phase of the Program all other provisions of the ordinance, including but not limited to registration requirements, Program fees, self-certification procedures will be in effect. No inspections of self-certified units would begin until 2014 unless complaints were received about the property or units. The hope with this three (3) year Program initial phase roll out is to develop a complete and accurate data base of the relevant rental properties in the City and focus on the properties that do not qualify for self-certification and that currently are known problem properties.

CONCLUSION: The proposed ordinance takes the City of Santa Cruz to the next level of protection and promotion of public health, safety and welfare. A well run program will enable the City to maintain safe housing stock and increase the quality of life in neighborhoods and the community.

ENVIRONMENTAL REVIEW: The proposed ordinance has been determined to be exempt from the California Environmental Quality Act (CEQA) in that the activity is covered under the general rule that CEQA applies only to projects, which have the potential for causing significant effect on the environment. The ordinance is consistent with and serves to implement a goal of the Housing Element of the City's General Plan. In fact, the ordinance strengthens current provisions of the Municipal Code relating to code enforcement and housing and provide better protection to the citizens of the City of Santa Cruz. Where it can be seen with certainty that there is no possibility that the activity in question may have a significant effect on the environment, the activity is exempt from CEQA per Section 15061 (b)(3). Additionally, establishing fees for the purposes of meeting operating expenses by a public agency is statutorily exempt per CEQA Section 15273. And inspections activities are categorically exempt from CEQA per Section 15309.

FISCAL IMPACT: Staffing of this ordinance will require two full time inspectors and one full time administrative assistant, as well as supervisory support and support from staff from other departments (such as Finance and Fire). The direct staffing and operating costs are expected to be approximately \$322,000. This expenditure breakdown is follows:

Two building inspectors or code enforcement specialists = \$200,000

One Administrative Assistant = \$64,000

Capital outlay = \$58,000

Expenditure Total = \$322,000

As part of the UCSC/City agreement both parties agreed to jointly and equally fund the Program through the first three (3) years. After that period of time the joint funding would be subject to further discussion. Both the City and UCSC have included their share of the above expenditures in their FY 2011-12 budgets. The estimated annual revenue from the program with the \$45 registration fee per property and \$20 per unit for both annual registration and self-certification would be approximately \$327,000. Depending upon capital outlay after the first year the program may be very close to being self-supporting. Staff will monitor the revenues and expenditures to be sure the program is self-supporting and the fees are appropriate.

Prepared by: Submitted by: Approved by: Alex Khoury Juliana Rebagliati Richard C. Wilson Assistant Planning Director Planning Director City Manager

ATTACHMENTS: Draft Rental Inspection Ordinance Sample inspection checklist

| *Exterior Inspection – PART I: Unit Identification (Print legibly) | | |
|--|--|--|
| Property Name: | | |
| Property Address: | | |

| Exterior Checklist Legible and Visible address number and unit identification (Minimum 4 in high – numbers and letters) Storage of Jauna and rubbish and/or overtrown vegetation (Household real, tree, scrap wood, scrap ment, other terms not intended for outdoor use—Property mate learn for many overgrown vegetation and/or weeds) Dumpters (Must be properly exclosed and free from trank overflow) Interperable/Unregistered Vehicles (Impograble vehicles must be stored within a fully enclosed structure) Foundation Vent Serverso Crawl Space Couves (Spaces must be people) overed. Screen must be in good working condition) Roof/Celling (Must be the from any bode, leaks, etc.) Stairways — Janding/tread/srieers/balusters (Must not be routing, deteriorating, bose, etc.) Fire Estinguishers — Multi-Family Only (Must be properly serviced, libeled, and stored – minimum size 2A10-BC) Fire Sprinkler Nisstem (Imagestion required every 5 years – certification provided) Exterior Lighting (Must function properly and must have coverino exposed wiring) Infestation of vectors or rodents (Properly must be stored all vector or rodent infestations) Electrical/Gas Meters — Multi-Family Only (Must have properly labeling, be properly protocole, and amust not be tampered with Utilities an arterior close of or room may require usingso Electrical/Man was Paid Insessed on a sale and sanitary condition) Mater have properly stapping, proper drain lines, vorting, and a finalized building permit) Mater have a panel cover and be labeled with appropriate identifications) Exterior Walkows Paid Insessed on a sale and sanitary condition) Mater heaters (Must remain clear at all times and in a sale and sanitary condition) Mater Heaters (Must remain clear at all times and in a sale and sanitary condition) Mater Heaters (Must remain clear at all times and in a sale and sanitary condition) **Zoning Code issues may be identified during the inspection 1 certify that I have inspected the aforementioned unit and that the information above is true and | Check the box next to each item ONLY | if the item is found to be in compliance |
|--|--|---|
| Legible and Visible address number and unit identification | Exterior Checklist | Comments |
| Storage of Junk and rubbish and/or overgrown vegetation | | |
| (Household trash, tires, scrap wood, scrap metal, other items not intended for outdoor use—Property must be clear from any overgrown vegetation and/or woods) Dumpsters (Must be properly coclosed and free from trash overflow) Inoperable/Unregistered Vehicles (Inoperable/Unregistered Vehicles (Spaces must be properly covered. Screens must be in good working condition) Roof/Ceiling (Must be properly covered. Screens must be in good working condition) Roof/Ceiling (Must be properly accounted to the properly covered. Screens must be in good working condition) Roof/Ceiling (Must be properly screens) Stairways—Landing-Grands/risers/balusters (Must be properly screens) (Must be properly screens) (Must be properly screens) (Inspectation properly and must have covering exposed wiring) Infestation of vectors or rodents (Properry must be clear of all vector or rodent infestations) Electrical/Gas Meters—Multi-Family Only (Must have proper labeling be properly protected, and must not be tampered with. Unities in an exterior closer or room may require signage) Electrical/Wash Nations Andreas (Must have a panel cover and be labeled with appropriate identification) Exterior Walkways/Exit Passageways/Common Areas (Must have poper strapping, proper drain lines, venting, and a finalized building permit) Existing Fire Lanes clearly marked (Signage or paint or both needed) * Zoning Code issues may be identified during the inspection | (Minimum 4 in. high – numbers and letters) | |
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| Infestation of vectors or rodents (Property must be clear of all vector or rodent infestations) Electrical/Gas Meters — Multi-Family Only (Must have proper labeling, be properly protected, and must not be tampered with. Utilities in an exterior closet or room may require signage) Electrical Panel (Must have a panel cover and be labeled with appropriate identification) Exterior Walkways/Exit Passageways/Common Areas (Must remain clear at all times and in a safe and sanitary condition) Water Heaters (Must have proper strapping, proper drain lines, venting, and a finalized building permit) Existing Fire Lanes clearly marked (Signage or paint or both needed) * Zoning Code issues may be identified during the inspection I certify that I have inspected the aforementioned unit and that the information above is true and correct to the best of my knowledge. (Please provide a copy of this form to the tenant and keep a copy for your files.) | (Inspection required every 5 years – certification provided) | |
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| I certify that I have inspected the aforementioned unit and that the information above is true and correct to the best of my knowledge. (Please provide a copy of this form to the tenant and keep a copy for your files.) | | |
| a copy of this form to the tenant and keep a copy for your files.) | * Zoning Code issues may be identified during the inspection | |
| Name (Diama mind) | | nation above is true and correct to the best of my knowledge. (Please provide |
| Name (riease print): Signature: | Name (Please print): | Signature: |

Relationship to the Property: ___

Phone Number: ___

| *Interior Inspection – PART II: Unit Identification (Print legibly) | | |
|---|---------------|--|
| Property Name: | | |
| Property Address: | Unit Number: | |
| Tenant Name: | Phone Number: | |

| Check the box next to each item ONLY | if the item is found to be in compliance |
|--|--|
| Interior Checklist | Comments |
| Hot/Cold Running Water | |
| (Unit must have hot and cold running water) | |
| Electrical Power | |
| (Unit must have electrical power) | |
| <u>Heat</u> | |
| (Unit must have a functioning adequate heating source – This excludes portable heating | |
| units) | |
| Sewage System | |
| (Unit must have a proper sewage system and must be clear of any surfacing sewage indoors or outdoors) | |
| Entry Doors | |
| (Must be in good condition – Locks on doors must not exceed 48" in height, unless otherwise allowed. There must not be any double key locks on any doors throughout the unit) | |
| <u>Exits</u> | |
| (One door per unit or window per room) | |
| Vector Infestation or Rodent Harborage | |
| (Unit must be clear of any infestations) | |
| Smoke Detectors | |
| (Must be working and located in hallways leading to rooms used for sleeping or installed and maintained in compliance with Code in effect at time of installation) | |
| <u>Mechanical</u> | |
| (All mechanical equipment in the unit must properly function including; appliances, venting systems, thermostats, smoke detectors, air conditioning unit – if provided, etc.) | |
| Electrical | |
| (All wiring must be in good working condition – no spliced wiring, no exposed wiring, and all outlets and switch plates must have appropriate coverings/GFCI in bath and kitchen) | |
| Plumbing | |
| (Unit must have proper plumbing throughout unit – no leaks, must have P-traps, must have proper caulking, toilets must be secured to ground and sinks must be secured to walls, etc.) | |
| Counter and Sink Surfaces | |
| (Are required) | |
| Windows | |
| (All windows must have proper weather protection, be in good condition, have proper locking mechanisms and properly function without use of key or special knowledge* - this includes window bars and screens) | |
| Flooring | |
| (Floors must be in good condition, free from holes, missing pieces) | |
| Foundation/Sub-flooring | |
| (Must be in good condition, must not be buckling or sagging) | |
| Walls | |
| (Walls must be clear of holes, missing sections, etc.) | |
| Roof/Ceiling | |
| (Must be free from holes and in good repair, must not be collapsing, buckling or sagging) | |

^{*} Zoning Code issues may be identified during the inspection

ORDINANCE NO. 2010-

AN ORDINANCE OF THE CITY OF SANTA CRUZ ADDING CHAPTER 21.06 TO THE SANTA CRUZ MUNICIPAL CODE PERTAINING TO REGULATION OF RESIDENTIAL RENTAL INSPECTION AND MAINTENANCE PROGRAM

BE IT ORDAINED By The City Of Santa Cruz As Follows:

Section 1: Chapter 21.06 is hereby added to the Santa Cruz Municipal Code to read as follows:

Chapter 21.06

Residential Rental Dwelling Unit Inspection and Maintenance Program

| Sections: | |
|-----------|--|
| 21.06.010 | Findings and Purpose. |
| 21.06.020 | Definitions. |
| 21.06.030 | Scope. |
| 21.06.040 | Residential Rental Dwelling Unit Inspection Program Registration. |
| 21.06.050 | Residential Rental Dwelling Unit Inspection Program Initial Phase. |
| 21.06.060 | Residential Rental Dwelling Unit Inspection Program Fees. |
| 21.06.070 | Inspections. |
| 21.06.080 | Self-Certification Program. |
| 21.06.090 | Refusal to Permit Inspection. |
| 21.06.100 | Retaliatory Eviction. |
| 21.06.110 | Change of Ownership. |
| 21.06.120 | Public Nuisance. |
| 21.06.130 | Regulations Nonexclusive. |
| 21.06.140 | Appeals. |
| 21.06.150 | Conflicts. |

21.06.010 Findings and Purpose. The City Council finds and declares that there exist in the City substandard, over-crowded and/or unsanitary residential rental buildings and dwelling units, the physical conditions and characteristics of which violate state and local building, housing and sanitation codes and ordinances and render them unfit or unsafe for human occupancy and habitation. These buildings and units are detrimental to or jeopardize the health, safety, and welfare of their occupants and of the public and serve to seriously compromise the integrity and residential quality of City neighborhoods through such factors as deferred property maintenance, overcrowding, a proliferation of vehicles attributable to the multiple tenants who rent these properties and the accumulation of excess trash and debris on or about the properties.

The City Council further finds and declares that the existence of such substandard residential buildings and dwelling units threatens the social stability and economic integrity of the neighborhoods which host these buildings; necessitates disproportionate expenditures of public funds for code enforcement and remedial action; impairs the efficient and economical exercise of governmental powers and functions; and disrupts peaceful and quiet enjoyment of residential areas and neighborhoods.

The City Council further finds and declares the desire to safeguard the stock of decent, safe and sanitary rental housing in the City through a partnership of owners, tenants, the City and the community.

The purpose of this chapter is to proactively identify such substandard and unsafe residential buildings and dwelling units and to ensure the rehabilitation or elimination of those buildings and dwelling units that do not meet minimum building code and housing code standards, or are not safe to occupy or do not comply with zoning codes. It is intended that structures will be required to be maintained at the level consistent with the codes of the period in which they were constructed. However, unpermitted additions and alterations must coincide with current codes adopted by the City of Santa Cruz unless otherwise allowed by the Historic Building Code. This chapter is further intended to preserve and enhance the quality of life for residents living in such buildings and dwelling units and the neighborhoods which host these structures.

21.06.020 Definitions.

As used in this chapter, the following terms and phrases are defined as follows:

- A. "Building, housing and sanitation codes or ordinances" shall refer to: the current adopted codes specified in Title 18 of the Santa Cruz Municipal Code, the California Fire Code and International Fire Code, all as modified, adopted and codified in the Santa Cruz Municipal Code. The phrase "building, housing and sanitation codes or ordinances" shall also refer to the City of Santa Cruz Zoning Ordinance as codified at Title 24 of the Santa Cruz Municipal Code, the City of Santa Cruz Subdivision Ordinance as codified at Title 23 of the Santa Cruz Municipal Code, and all provisions of California statutory law and the Santa Cruz Municipal Code pertaining to property-related sanitation, health, safety and nuisance, as well as state regulations promulgated pursuant to California statutory law, for which the City has enforcement authority.
 - B. "Director" shall refer to the City's Director of Planning and Community Development.
- C. "Owner" shall mean any person who owns one (1) or more residential rental dwelling units.
- D. "Person" means and includes any individual, partnership of any kind, corporation, limited liability company, association, joint venture or other organization or entity, however formed, as well as trustees, heirs, executors, administrators, or assigns, or any combination of such persons. The terms "person", "owner", "operator," and "landlord" may herein be used interchangeably.
- E. "Residential Rental Dwelling Unit" shall mean a building or portion of a building that is rented or leased to tenants for residential purposes on a non-transient basis (when one or more tenants reside on the property or rents or leases the property for thirty consecutive days or longer) and which is owned in whole or in part by a landlord. This shall include but not be limited to single family residences, duplexes, triplexes, apartment houses, townhouse dwellings, condominiums, boarding houses, lodging houses, rooming houses, single room occupancy units, small ownership units, hotel and motel units, sober living facilities, fraternities, sororities, and dormitories in the City of Santa Cruz.

21.06.030 Scope.

- A. The provisions of this Chapter shall apply to all owners of one (1) or more residential rental dwelling units located within the City of Santa Cruz.
- B. The provisions of this Chapter shall not apply to: legal accessory dwelling units; rooms rented to single individuals in an owner-occupied single family residence; hotel or motel units subject to the transient occupancy tax ordinance codified at Chapter 3.28 of this Code; units inspected by another governmental authority for housing and safety standards; newly constructed multiple dwelling units (including townhouse dwelling groups and condominiums projects that are rented) for a period of five (5) years from the issuance of Certificate of Occupancy; and mobile home parks.
- 21.06.040 Residential Rental Dwelling Unit Inspection Program Registration.
- A. Each owner or operator, on behalf of the owner, shall initially register for the residential rental dwelling unit inspection program on a form provided by the City's Planning and Community Development Department. Initial registration of residential rental dwelling units which are subject to this Chapter shall be due within sixty (60) days of January 1, 2011. Registration of residential rental dwelling units which become subject to this Chapter after the effective date of this Chapter shall be due within sixty (60) days of the date that the residential rental dwelling unit was acquired or converted into a residential rental dwelling unit after January 1, 2011.
- B. All registrations shall be subject to verification by the Director. All information on said registrations shall be submitted under penalty of perjury. Any person who makes a false statement in the registration or submits false information in connection with a registration shall be guilty of an infraction.
- C. Each owner or operator, on behalf of the owner, may apply for the Residential Rental Dwelling Unit Inspection and Maintenance Self-Certification Program ("Self-Certification Program") on a form provided by the City's Planning and Community Development Department.
- 21.06.050 Residential Rental Dwelling Unit Inspection Program Initial Phase. During the first three (3) years of the Residential Rental Dwelling Unit Inspection Program compliance inspections by City inspectors will be conducted only on residential rental dwelling units which are in violation of any building, housing or sanitation codes or ordinances consistent with Section 21.06.030 above, or on residential rental dwelling units requested for inspection by the owner. During this three (3) year Program Initial Phase all other provisions of this Chapter, including but not limited to registration requirements, Program fees, Self-Certification procedures will be in effect.
- 21.06.060 Residential Rental Dwelling Unit Inspection Program Fees.
- A. Each annual registration for the residential rental dwelling unit inspection program shall be accompanied by a non-refundable fee in the amount established by resolution of the City Council. The fee shall be used to defray the costs of the administration and enforcement of this Chapter.

- B. If a residential rental dwelling unit is approved in the Self-Certification Program an annual non-refundable fee in the amount established by resolution of the City Council will be required. The fee shall be used to defray the costs of the administration and enforcement of the Program. If a residential rental dwelling unit is not approved in the Self-Certification Program an annual non-refundable fee for an annual inspection in the amount established by resolution of the City Council will be required. The annual inspection fee includes the cost of the annual inspection and one compliance reinspection, if necessary. If the owner fails to correct any found violations by the first compliance reinspection, the owner shall pay a reinspection fee for the second and subsequent compliance reinspections in the amount established by resolution of the City Council.
- C. The annual residential rental dwelling unit program fee shall be levied for the calendar year and each applicant must pay the full fee for the calendar year upon submission of the application for that year's residential rental dwelling unit registration. For residential rental dwelling units which become subject to this Chapter after July 1 of the calendar year, program fees shall be reduced by one-half.
- D. The residential rental dwelling unit program fee required by this Chapter is in addition to and not in lieu of any general business license tax that might be required by Chapter 5.04 of this Code.

E. Penalty.

- 1. Failure to Pay Annual Fee. In addition to any remedies the City may elect to pursue pursuant to Title 4 of this Code, for failure to pay the annual residential rental dwelling unit program fee when due, the Director of Finance shall add a penalty of twenty (20) percent of the permit fee on the first day of the month following the due date and ten (10) percent for each month thereafter while the fee remains unpaid, provided that the amount of the penalty shall not exceed fifty (50) percent of the amount of the fee due.
- 2. Failure to Register. If an owner fails to register for the residential rental dwelling unit inspection program as required by this Chapter the fee due shall be that amount due and payable from the first date when the person engaged in the residential rental business in the City after the effective date of this Chapter, together with the penalty prescribed in subsection (D)(1).

21.06.070 Inspections.

A. In accordance with the requirements of this Section the City shall be authorized to periodically conduct an inspection of residential rental dwelling units to assure compliance with all applicable building, housing and sanitation codes and ordinances. Owners shall provide access to all required areas of a residential rental property for inspection within twenty-one (21) calendar days of an inspection request from the City's Planning and Community Development Department. This time period may be extended upon the approval of the Director or his or her designee. If the residential rental dwelling unit is legally occupied by a tenant or other occupant, the owner shall notify the tenant or occupant and request that the tenant or occupant allow the

inspection. The owner shall not be in violation of this Section if the tenant or occupant refuses to allow the inspection.

B. Frequency of Inspections.

1. Initial Inspections.

- a. It is the intent of the City that all residential rental dwelling units subject to this Chapter as of the effective date of this Chapter and not eligible for the Self-Certification Program will receive an annual inspection, subject to the twenty-one (21) day notice required by subsection A., commencing the first year of program after January 1, 2011.
- b. Well-maintained properties eligible to participate in the Self-Certification Program will have reduced inspections as outlined in Section 21.06.080 for a period of five (5) years as long as the residential rental dwelling units' condition do not deteriorate during that time to the extent that the property would no longer meet the Self-Certification eligibility standards.
- c. Any residential rental dwelling unit which becomes subject to this Chapter after January 1, 2011 shall receive an inspection within ninety (90) days of the date of registration, if not eligible for Self-Certification Program.

2. Subsequent Inspections.

- a. If during the inspection or any subsequent inspection there are building, housing or sanitation code or ordinance violations, or permit violations, on the property which prevent the City inspector from issuing a rental housing inspection certification one or more reinspections of the property may be required before a rental housing inspection certification is issued.
- C. Code Enforcement. When during an inspection a building, housing or sanitation code or ordinance violation is noted, as a courtesy prior to undertaking formal code enforcement action, the City inspector shall document the violation, advise the owner or operator of the violation and of the action which must be undertaken and completed in order to remedy the violation and schedule a re-inspection to verify correction of the violation. If upon re-inspection the violation has not been corrected, the City inspector may report the violation for code enforcement pursuant to Title 4 of this Code. If upon receipt of the courtesy notice from the City inspector, the owner or operator advises that he or she will not proceed to correct the violation, the violation shall then be immediately reported for code enforcement.
- D. Rental Housing Inspection Certification. Upon the successful completion of an inspection, subsequent inspection or re-inspection of the residential rental dwelling unit establishing that the property and its occupancy are in compliance with all applicable building, housing and sanitation code or ordinance requirements, the City shall issue to the owner or operator a rental housing inspection certification verifying code/ordinance compliance and specifying the time period during which the certification will remain valid and during which the residential rental dwelling unit shall not be subject to a subsequent inspection. Notwithstanding the foregoing a rental housing inspection certification shall not preclude code enforcement or

investigation on the property if during the rental housing inspection certification period a code violation on the property is reported to the City or otherwise observed by the City on the property.

21.06.080 Self-Certification Program

- A. Well-maintained properties with no existing violations of building, housing and sanitation codes or ordinances or no past violations of building, housing and sanitation codes or ordinances within the past three (3) year period may qualify to participate in the Residential Rental Dwelling Unit Inspection and Maintenance Self-Certification Program ("Self-Certification Program").
- B. For qualifying participants, the number of inspections will be limited to twenty (20) percent of the total units on each property or limited to an inspection of one-unit total in residential rental dwelling units consisting of three (3) units, including multiple single family dwellings at separate locations, for a period of five (5) years, provided the residential rental dwelling units' conditions do not deteriorate during that time to the extent that the property would no longer meet the property eligibility standards. If violations are found, more or all of the owner's units may be inspected. The owner shall be required to pay an annual non-refundable Self-Certification Fee and conduct an annual self-inspection of each residential rental dwelling unit as discussed below.
- C. Upon receipt of the request to participate in the Self-Certification Program, the Director shall determine if the residential rental dwelling units have not had any code violations over the past three (3) years. If the application qualifies the owner or operator, on behalf of the owner, shall pay the Self-Certification Program annual non-refundable fee and the Director shall schedule the reduced inspections as outlined in B. above for the next five (5) years.
- D. In order to maintain eligibility in the Self-Certification Program, the owner or operator, on behalf of the owner, shall conduct an annual self-inspection of all the residential rental dwelling units, including exterior conditions and site conditions, and certify under penalty of perjury that the conditions at the property achieve the minimum standards listed on the Self-Certification Program Checklist. All information on said Self-Certification Checklist shall be submitted under penalty of perjury. Any person who makes a false statement in the Self-Certification Checklist or submits false information in connection with a Self-Certification Checklist shall be guilty of an infraction.
- E. If the Director determines that a residential rental dwelling unit is not eligible to participate in the Self-Certification Program, then all the residential rental dwelling units on a same property shall be inspected and the owner shall be assessed the full annual inspection fee established by resolution of the City Council.
- F. Each owner or operator, on behalf of the owner, shall be required to maintain a copy of the annual signed and dated Self-Certification Program Checklist for each unit for the five (5) year period and provide said list within seventy-two (72) hours upon request of the Director or his/her designee. Failure to maintain complete signed checklists may result in disqualification from the Self-Certification Program for all rental properties of that owner for a period of up to three (3) years. A copy of the annual signed and dated Self-Certification Program

Checklist shall also be provided to the tenant(s) of each residential rental dwelling unit inspected at the time of submittal to the City of the Self-Certification Program Checklist.

- G. Nothing in the Self-Certification Program shall be construed or interpreted as limiting the City's authority to investigate and compel the abatement of any building, housing and sanitation codes or ordinance violations.
- H. Any property that participates in the Self-Certification Program may be removed from the program for three (3) years, at any time if that property fails to meet all of the interior and exterior standards designated on the Self-Certification Program Checklist or fails to meet building, housing and sanitation codes or ordinances as defined in this Chapter. Each owner or operator, on behalf of the owner, will be given reasonable time by the Director to correct the violations and remain in the Self-Certification Program. Upon removal from the program, the difference between the Self-Certification Program fee and full annual program fee shall be due and payable.

21.06.090 Refusal to Permit Inspection.

A. If an inspection is scheduled and entry is thereafter refused or cannot be obtained, the inspector shall have recourse to every remedy provided by law to secure lawful entry and inspect the premises, including but not limited to securing an inspection warrant pursuant to California Code of Civil Procedure Sections 1822.50 through 1822.57. The inspector shall provide notice that a warrant has been issued to both the owner/operator and the tenant or occupant at least twenty-four (24) hours before the warrant is executed, unless the judge finds that immediate execution is reasonably necessary under the circumstances shown.

- B. Notwithstanding the foregoing, if the inspector has reasonable cause to believe that the residential rental dwelling unit is so hazardous, unsafe or dangerous as to require immediate inspection to safeguard the public health or safety, the inspector shall have the right to immediately enter and inspect the premises and may use any reasonable means required to effect the entry and make an inspection.
- 21.06.100 Retaliatory Eviction. It shall be unlawful for a landlord to recover possession of a residential rental dwelling unit in retaliation against a tenant for exercising his or her right to file a complaint with the City advising that a building, housing or sanitation code or ordinance violation or permit violation may exist on the property.
- 21.06.110 Change of Ownership. When ownership of a residential rental dwelling unit changes, either the prior owner shall notify the Director of this event prior to the consummation of the sale or recordation of an instrument of conveyance with the Santa Cruz County Recorder's office or the new owner within sixty (60) days after consummation of the sale or recordation of an instrument of conveyance with the Santa Cruz County Recorder's office. If the Director is not so notified, the existing rental housing inspection certification for the residential rental dwelling unit shall automatically terminate and be null and void. The new owner will not have to pay the program fees until the following calendar year provided all fees were paid by for the residential rental dwelling unit.

21.06.120 Public Nuisance. Any residential rental dwelling unit operated, conducted, or maintained in violation of the provisions, requirements, and regulations of any building, housing or sanitation codes or ordinances, or any permit conditions, shall be, and the same is hereby declared to be harmful to the public health and safety, unlawful and a public nuisance. The City may, in addition to or in lieu of prosecuting a criminal action, commence an action or proceeding for the abatement, removal, and enjoinment thereof, in the manner provided by law, and may take such other steps to obtain the relief necessary to abate or remove such violations and restrain and enjoin any person from operating, conducting, or maintaining a residential rental property contrary to the provisions, requirements, or regulations of said building, housing or sanitation codes or ordinances, or permit conditions. The remedies prescribed herein are in addition to, not in lieu of, any other remedies provided for in state or federal law or in this Code including, but not limited to, Title 4 of this Code.

21.06.130 Regulations Nonexclusive. The provisions of this Chapter regulating residential rental dwelling unit are not intended to be exclusive and compliance with this Chapter shall not excuse noncompliance with any other applicable provision, requirement, or regulation of this Code or any applicable state and federal law. Nothing in this Chapter shall limit or preclude inspection conducted by the Fire Department inspectors for compliance with Fire Codes.

21.06.140 Appeals.

A. Any appeal of a decision by a City inspector or other City official that a residential rental dwelling unit is in violation of a building, housing or sanitation codes or ordinances is appealable pursuant to the procedures set forth in this subsection. The appeal must be in writing and filed within ten (10) calendar days from the date of the decision with the appeal fee established by resolution of the City Council. The appeal shall specifically identify the decision which is the subject of that appeal and the reasons why, in the appellant's opinion, the decision is clearly erroneous. Failure of the Director to receive a timely notice of appeal constitutes a waiver of the right to contest any such decision. In this event, the decision is final and binding. Appeals under this subsection shall be heard as follows:

- 1. The hearing shall be conducted by an Administrative Hearing Officer in accordance with the procedures outlined in Chapter 4.20 and 4.22 of this Code. The Hearing Officer shall consider all relevant evidence including, but not limited to, applicable staff reports, and objections or protests relative to the decision. The appellant shall be burdened to demonstrate that the decision was clearly erroneous.
- 2. Upon the conclusion of the hearing, the Hearing Officer shall, on the basis of the evidence presented at the hearing, determine whether the decision should be upheld, or whether the decision was clearly erroneous and therefore should be modified or reversed. The determination of the Hearing Officer shall be final.
- 3. A copy of the Hearing Officer's decision shall be served upon the owner or operator of the residential rental dwelling unit by United States mail or by personal delivery.
- B. Any appeal of technical building or fire code decisions or determination made by a City inspector or other City official after consultation with the chief building official and/or fire

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marshal shall be conducted by the Board of Building and Fire Appeals in accordance with the provisions and procedures set forth in Chapter 18.41 of this Code.

21.06.150 Conflicts. If the provisions, requirements, or regulations of this Chapter conflict with or contravene any other provision, requirement, or regulation of this Code, the provisions, requirements, or regulations of this Chapter shall prevail as to all matters and questions arising out of the subject matter of this Chapter.

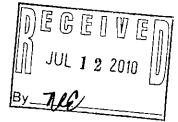
Section 2: If any part of this Ordinance is held to be invalid for any reason, such decision shall not affect the validity of the remaining portion of this Ordinance, and the City Council hereby declares that it would have passed the remainder of this Ordinance if such invalid portion thereof had been deleted.

Section 3: This ordinance shall take effect and be in force thirty (30) days after its final adoption.

| PASSED FO | R PUBLICATION this | day of | , 2010, by the following vote: |
|---------------|--------------------|-----------|--------------------------------|
| AYES: | | | |
| NOES: | | | |
| ABSENT: | | | |
| DISQUALIFIED: | | | |
| | | APPROVED: | |
| | | | Mayor |
| | | | |
| ATTEST: | | _ | |
| | City Clerk | | |

ORDINANCE NO. 2010-

| PASSED FOR FINAL ADOPTION this day of vote: | , 2010, by the following |
|---|--------------------------|
| AYES: | |
| NOES: | |
| ABSENT: | |
| DISQUALIFIED: | |
| APPROVED: | |
| | Mayor |
| ATTEST: City Clerk | |
| This is to certify that the above and foregoing document is the original of Ordinance No. 2010 and that it has been published or posted in accordance with the Charter of the City of Santa Cruz. | |
| City Clerk | |



SPACE FOR COURT CLERK'S FILING STAMP

Proof of Publication

(2015.5 C.C.P.)

STATE OF CALIFORNIA]
SS
COUNTY OF SANTA CRUZ]

CORRECTED PUBLIC.

A public hearing will be held a July 20, 2010 after the hour of 7:00 g the Council Chambers: ty Hall, 809 Center Street, Santa Cruz, alfornia to consider the ordinance mendments:

City of Santa Cruiz

City Council

Public Notice

I, THE UNDERSIGNED, DECLARE:

That I am over the age of eighteen and not interested in the herein-referenced matter; that I am now, and at all times embraced in the publication herein mentioned was, a principal employee of the printer of the Santa Cruz Sentinel, a daily newspaper printed, published and circulated in the said county and adjudged a, newspaper of general circulation by the Superior Court of California in and for the County of Santa Cruz, under Proceeding No. 25794; that the advertisement (of which the annexed is a true printed copy) was published in the above-named newspaper on the following dates, to wit: July 8, 2010

I DECLARE under penalty of perjury that, the foregoing is true and correct to the best of my knowledge.

This 8th day of July, 2010, at Santa Cruz,

California.

ACKIE WHITE