# Santa Cruz ParkCard for Bicycle Lockers



Card Uses





# Santa Cruz ParkCard for Paid Public Parking







One Many



A Santa Cruz ParkCard is a plastic credit card sized smart card that you can use to access available smart bicycle lockers and paid public parking in the City of Santa Cruz.

Only pay for the time you use!





ark your bike downtown in a smart bicycle locker with your ParkCard. There are over 75 bicycle lockers in eight locations (see map). Your bicycle will be safe and secure as you work, shop, and enjoy our beautiful downtown.

# How does a Santa Cruz ParkCard work?

#### **Parking meters:**

- 1. Insert ParkCard into meter in direction shown by arrow.
- 2. ParkCard balance will flash four times.
- 3. Meter time will then appear, increasing by 25 cent increments.
- 4. Remove card when desired time is displayed.

## Pay-By-Space machines:

1. Follow the instructions on signage next to the machine.

# How much does a ParkCard cost?

The initial cost is \$23.00, which includes a \$3 nonrefundable card fee and \$20 of ParkCard use. You may add value to the ParkCard up to \$99.00

# Are the ParkCards reusable?

Yes, the ParkCards are reusable and additional value can be purchased at the City of Santa Cruz Parking Office or any Pay-by-Space machine.

# Where can I purchase a ParkCard?

- Locust Garage, Parking Office, 124 Locust St.
- **Soquel/Front Garage,** 601 Front St.
- Parks & Recreation Dept., 323 Center St.
- Public Works Dept., 809 Center St., Rm 201
- Water Department, 212 Locust St., Suite D
- Louden Nelson Center, 301 Center St.
- Civic Box Office, 307 Church St.
- River Front Garage, 24 River St.
- Wharf Gate

# What if my ParkCard is lost or stolen?

The City of Santa Cruz is not responsible for lost, stolen or damaged ParkCards.

### What is a Time Refund?

Unused time (added by the ParkCard) can be credited back to your ParkCard upon leaving your metered parking spot.

#### To obtain time refund at meter:

- Insert ParkCard that was used to purchase time into meter—at least 1 minute after initial time was purchased;
- 2. Meter window will flash 4 times, displaying the remaining balance;
- 3. Meter window will display "REF";
- 4. Value of the left-over time will be added back to the ParkCard;
- 5. Meter window will display new balance;
- 6. Remove ParkCard.



If you have questions please call:

### The City of Santa Cruz

Parking Services Department (831) 420-6100

email: citypw@cityofsantacruz.com

The Santa Cruz ParkCard can be used only in Santa Cruz smart bike lockers and parking meters and pay-by-space machines.

Any maintenance problems with parking meters, pay-by-space machines, or bike lockers can be reported at (831) 420-5552.

### What is a Smart Bike Locker?

A Smart Bike Locker is a bike locker in downtown Santa Cruz that can be accessed by using a ParkCard or BikeLink Card.\*

# How much does a Smart Bike Locker cost?

The locker rental charge is only 5 cents per hour.\*\* Any unused time is refunded to your ParkCard.

# What are the rules of the Bike Locker program?

Only a bicycle and it's accessories may be stored in the locker. The maximum rental time for any one rental period is 9 days.

- \* A **BikeLink** card can be purchased on-line at www.bikelink.org **Bikelink** cards work in electronic bike lockers throughout the Bay Area and beyond.
- \*\*Time after the rental expiration is 15¢ per hour. Your bicycle will remain secure.





