

Police department



Department Description

The Santa Cruz Police Department exists to provide protection and law enforcement services to the community. Major goals of the Department are to reduce crime as well as the perception of crime and fear through a commitment to Community Oriented Policing and Problem Solving. This includes the prevention of crime; the detection and apprehension of offenders; the safe and orderly movement of traffic through traffic law enforcement including accident prevention and investigation; ensuring public safety through regulation and control of hazardous conditions; the recovery and return of lost and stolen property; and the provision of non-enforcement services through programs reflecting community needs and desires.

This fiscal year, the Santa Cruz Police Department was successful in furthering the Department and City goals and strategies on Organizational Health, Community Safety and Well Being, and Engaged and Informed Community.



Goals & Accomplishments

Attract, Retain, and Develop High Quality City Employees

Organizational Health

- 🛡️ Ongoing implementation of the retention and recruitment strategy has been one of the highest priorities for the Department. In FY17 we focused on forming an internal recruitment team, made up of five sworn officers representing all rank levels and an HR representative. The team has focused on targeted advertisement, recruitment events, and recruiting from police academy classes.
- 🛡️ The Records Division was restructured to include a promotional ladder, reduce turnover and increase organizational effectiveness. The Division is finally fully staffed with a Records Manager, Records Lead, and 7 Records Techs.
- 🛡️ Sworn personnel vacancies were filled by the promotion of one Sergeant, one Lieutenant, three Police Officer-Trainees, and the successful recruitment and training of three patrol officers.
- 🛡️ In response to growing community needs and concerns regarding neighborhood nuisance issues, the Department hired three Community Service Officers, bringing our total to seven.
- 🛡️ In the next few years, the Department will begin to see a significant amount of retirements. To prepare for future vacancies, the Department has initiated its succession planning efforts. The Mentoring Program is one of the many initiatives in the succession plan; the program hopes to build strong peer relationships, facilitate goal setting, professional development, and promotion readiness.

Training

The Santa Cruz Police Department's training program exceeds that of State mandated and perishable skill training requirements for patrol officers and management staff. This year, the Department dedicated up to 80 hours of training, below is a list of specialized training that took place.



The Department hosted several county-wide tactical lifesaver and critical incident response courses.

Crisis Intervention Team (CIT) training is model for community policing that brings together law enforcement, mental health providers, hospital emergency departments, and individuals with mental illness and their families to provide responses to people in crisis. This year, SCPD was involved in the CIT curriculum development and hosted county-wide training.

Officers completed mandatory cultural diversity and sensitivity training.

The Department also provided community oriented training sessions including, safety and security training in active shooter situations to the City Library employees, Regional 911 Dispatch Center, the Parks and Recreation Department, the Santa Cruz County Housing Authority, and the Diversity Center.

Community Safety & Well-Being

Community Safety & Well-Being: Develop and maintain ongoing coordination, partnerships and programs to focus on proactive prevention and analysis, lowering the occurrence of crime, early intervention and supervision for at-risk populations, and effective rehabilitation to minimize recidivism.



The Department's mission is to keep Santa Cruz safe and increase the quality of life for all its residents. The Police Department accomplishes its mission through a collaborative approach to problem solving and partnering with health and human service agencies, neighborhood and community groups, and regional law enforcement agencies.

The accomplishments below showcase partnership successes:

Participated in the Behavioral Health and Criminal Justice Collaboration summit to create integrated and innovative solutions for a safe and healthy Santa Cruz County.

Partnered with the District Attorney's office to investigate illegal activity surrounding human trafficking and developed a City ordinance that closely regulates businesses such as massage parlors, therefore minimizing the opportunity for human trafficking.

The summer months add thousands of visitors to our population, especially to the main beach and Boardwalk areas. In order to better prepare for emergencies in those areas, SCPD Partnered with Boardwalk security staff to develop a critical incident protocol and keep residents and the many visitors safe.

Bike theft continued to be a growing concern in our community, SCPD responded by organizing several successful bike sting operations throughout the year.

In addition to bike sting operations, SCPD launched an online bike registration program and included point of sale registration opportunities. Outreach included bike locking tips and overall awareness to prevent being a victim of bike theft. Registration included addresses at the UCSC campus. By the end of 2016, bike theft decreased by 23%.

The Department partnered with Santa Cruz County Health Services Agency to train and provide patrol officers with Naloxone (Narcan), becoming the first law enforcement agency in the county to provide in the field emergency treatment to people suffering from a potential opioid overdose.

The Department recently launched a new webpage dedicated to cold cases, the first of its kind countywide. Leveraging social media communication, the website hopes to reach a greater audience that may have information and new leads to the highlighted cases.

The Department deployed new software to streamline communication with the District Attorney's Office regarding court subpoenas.

In partnership with the Veterans Resource Center (VRC), the Department launched a pilot project to connect Veterans to housing and support services. Officers will transport Veterans to the VRC where they will be connected to qualifying housing, health, training and counseling services.

The following are highlights of new and ongoing successful partnerships in the last year:

Serial Inebriate Program

Sobering Center Project

Collaborate with and station State Parole and County Probation Officers

Homeless Services Center Partnership

Partner with non-profits such as United Way and Salvation Army

Quarterly collaboration meetings with Mercy Housing, Beach Flats Community Center, Boys and Girls Club, and the City of Santa Cruz Parks and Recreation Department

Continue to partner with the Santa Cruz Office of Education and Santa Cruz City School District



The Bob Lee Community Partnership, Accountability, Connection, and Treatment (PACT)

Implement crisis intervention team model in collaboration with the County (MOST)

Partner with Housing First Program.

The Santa Cruz Police Department hosts its own programs to engage the community and reach out to at-risk youth. The success and effectiveness of these programs are shown in the growth of participants each year.

- 🏆 P.R.I.D.E program expanded and is now being hosted year-round by the two Middle Schools, allowing for a longer term relationship and greater youth outreach. In FY17, we served 22 students.
- 🏆 Citizen Police Academy: 90 English speaking participants served and 25 Spanish speaking participants served.
- 🏆 Teen Public Safety Academy: 80 participants served.
- 🏆 Led BASTA Parent Education Nights and 4-week summer sports camp session.
- 🏆 Led Student Traffic Safety Classes, spring registration is slated for May. This popular class drew 40 student participants last year.

Community Safety & Well-Being

Foster a community of safe, attractive, and well-maintained neighborhoods and business districts through the resolution of property crimes and nuisance issues.

Partnered with the City's Park Rangers to assist Downtown Patrol Unit with nuisance issues and to provide visitor host services.

Dedicated a Community Services Officer full time to be a liaison to neighborhood and business groups.

Serve on the City's Neighborhood Safety Team.

Increased police and private patrol services in the Ocean Street and Downtown Corridors to deter crime and nuisance issues in the business and neighborhood areas.

Partnered with Economic Development Department to address public safety and nuisance issues in the Downtown through policy modifications that facilitate better use of public spaces.

Collaborated on multiple cleanup efforts of illegal campsites and dumping locations throughout our surrounding open spaces.

In 2016, the Neighborhood Enforcement Team (NET) completed 289 assignments that were focused on area specific criminal activities such as gangs, weapons, narcotics, burglary, and prostitution.

Engaged & Informed Community

Santa Cruz Police Department reinstated the Chief's Advisory Committee; a panel made up of 15 community members representing diverse interests and viewpoints. The Committee will discuss Department policies, strategies, and new initiatives.

Continued to strengthen community relationships and participation through active involvement in community and neighborhood group forums such as City Hall to You, Coffee with a Cop, Santa Cruz Neighbors Block Parties, and Merci Housing Family Fair.

Engaged in community dialogue about building trust and public safety at various meetings and events with groups such as the NAACP, ACLU, Nueva Vista Community Resources, and several neighborhood groups.

In support of the City's Sanctuary City status, SCPD updated its immigration policy to be in line with the adopted resolution. The Department will not enforce Federal civil immigration laws, request or maintain information concerning a person's immigration status, or use city monies, resources or personnel to investigate, question, detect, apprehend or question a person on the basis of his or her immigration status except as outlined in the resolution.

We embrace a culture of transparency and accountability in order to build public trust and legitimacy. In January of 2017, the department's policy manual was posted online in its entirety. Sharing our policies and practices helps the community better understand decision making.

Another first for our Department was the production of the Annual Report; a comprehensive document containing crime trend, budgetary, and division information and accomplishments.

The Department is always trying to find fresh ways to engage the community. this year we organized a Virtual Ride-Along using Twitter; a fun and creative virtual experience of an officer's day on patrol. Subscribers to our feed received live updates and photos of calls for service as well as crime prevention tips.

Leveraged social media communications to inform and engage the community such as the Department's Facebook page, Instagram, Pinterest, and Blog.

In partnership with Santa Cruz Regional-911 Center, replaced the Computer Aided Dispatch system (CAD).



FY 2018 GOALS

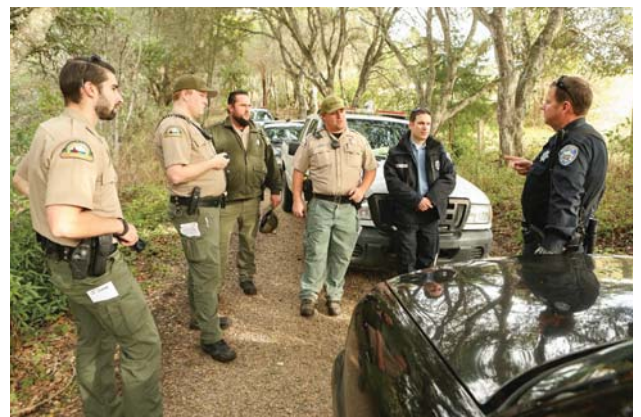
Organizational Health

- 🛡️ Develop and implement a Departmental Organizational Strategy
- 🛡️ Continue to aggressively recruit police officer candidates including academy graduates and lateral police officers to fill the remaining vacancies and potential overfill positions.
- 🛡️ Conduct a Department staffing study to identify appropriate staffing levels that will address current and growing work volumes.

Community Safety & Well-Being

- 🛡️ Increase intervention and prevention programs with Santa Cruz City Schools.
- 🛡️ Develop and implement the Digital Neighborhood Watch Program.
- 🛡️ Fully deploy the Body Worn Camera Program.
- 🛡️ Explore upgrading vehicle mobile technology to improve communication and efficiency response.
- 🛡️ Streamline collision reporting and make information easily accessible online.
- 🛡️ Upgrade barricaded suspect policy to address situations involving a mental health crisis.

- 🛡️ Explore redesigning patrol beats for optimum response time and equal workload distribution.
- 🛡️ Expand the Mental Health Liaison program to provide services on weekend and evening shifts.
- 🛡️ Host a Public Safety Fair to educate the community on a broad range of public and personal safety trends.
- 🛡️ Continue to participate in the City's Neighborhood Safety Team.
- 🛡️ Continue to conduct bike sting operations.



Engaged & Informed Community

- 🛡️ Explore future replacement of the Records Management System.
- 🛡️ Augment analytic capabilities to capture crime trends and provide enhanced comprehensive crime information.
- 🛡️ Continue annual update of the Department's Policy Manual, including the Found Property Policy.
- 🛡️ Develop and implement a Department Communication Strategy.

Police

DEPARTMENT SUMMARY

	Fiscal Year* 2016 Actuals	Fiscal Year 2017			Fiscal Year 2018 Adopted
		Adopted Budget	Amended* Budget	Estimated Actual	
EXPENDITURES BY CHARACTER:					
Personnel Services	19,053,279	20,337,428	20,417,428	20,212,412	22,139,113
Services, Supplies, and Other Charges	4,888,694	5,507,462	5,681,834	5,565,734	5,712,798
Capital Outlay	75,619	-	-	-	-
Total Expenditures	<u>24,017,592</u>	<u>25,844,890</u>	<u>26,099,262</u>	<u>25,778,146</u>	<u>27,851,911</u>
EXPENDITURES BY ACTIVITY:					
Police Administration	2101 1,466,386	1,646,439	1,646,439	1,622,690	1,837,887
Police Investigations	2102 3,727,837	3,884,480	3,884,480	3,817,720	4,069,420
Police Patrol	2103 13,390,374	13,979,919	14,119,438	14,087,617	15,542,225
Police Community Services	2104 1,546,569	1,592,639	1,592,639	1,500,620	1,717,196
Police Traffic	2106 1,205,244	1,263,682	1,263,682	1,240,992	1,300,954
Police Records	2107 2,571,182	3,367,731	3,482,584	3,398,507	3,274,229
Subtotal General Fund	<u>23,907,592</u>	<u>25,734,890</u>	<u>25,989,262</u>	<u>25,668,146</u>	<u>27,741,911</u>
Police Patrol	2103 110,000	110,000	110,000	110,000	110,000
Subtotal Other Funds	<u>110,000</u>	<u>110,000</u>	<u>110,000</u>	<u>110,000</u>	<u>110,000</u>
Total Expenditures	<u>24,017,592</u>	<u>25,844,890</u>	<u>26,099,262</u>	<u>25,778,146</u>	<u>27,851,911</u>
RESOURCES BY FUND					
General Fund	101 881,776	482,750	582,324	669,469	650,250
Contributions and Donations - General	161 6,585	3,000	3,000	5,600	-
Supplemental Law Enforcement Services	211 100,000	110,000	110,000	110,000	110,000
Traffic Offender	212 18,884	16,500	16,500	16,500	16,500
Total Resources	<u>1,007,245</u>	<u>612,250</u>	<u>711,824</u>	<u>801,569</u>	<u>776,750</u>
Net General Fund Cost	<u>(23,025,816)</u>	<u>(25,252,140)</u>	<u>(25,406,938)</u>	<u>(24,998,677)</u>	<u>(27,091,661)</u>
	FY 2016			FY 2017	FY 2018
TOTAL AUTHORIZED PERSONNEL:	<u>124.00</u>			<u>124.00</u>	<u>127.00</u>

*Sums may have discrepancies due to rounding

Police Administration

Activity Number: 2101
 Fund(s): General Fund (101)
 Department: 20

ACTIVITY SUMMARY

Activity Description:

Provides the leadership and administration for all divisions, sections, and units of the department. This is accomplished through the provision of command direction, formulation of policy, financial coordination, supervision of special investigations, staff inspection, risk management, research and development, and personnel administration. The administrative functions of the section include budget responsibility for the entire department, grant program administration, and purchasing of all department supplies and services.

	Fiscal Year 2016 Actuals	Fiscal Year 2017			Fiscal Year 2018 Adopted
		Adopted Budget	Amended Budget	Estimated Actual	
EXPENDITURES BY ACTIVITY:					
Personnel Services	1,312,568	1,373,083	1,373,083	1,349,334	1,484,681
Services, Supplies, and Other Charges	153,818	273,356	273,356	273,356	353,206
Total Expenditures	1,466,386	1,646,439	1,646,439	1,622,690	1,837,887
ACTIVITY RESOURCES:					
Charges for Services	(372)	100	100	100	100
Total Resources	(372)	100	100	100	100

*Sums may have discrepancies due to rounding

Police Investigations

Activity Number: 2102
 Fund(s): General Fund (101)
 Department: 20

ACTIVITY SUMMARY

Activity Description:

This section is comprised of staff assigned to conduct investigations and case preparation for the prosecution of criminal acts. Functions performed by the section include: crime scene investigation, evidence preservation through identification and collection, case follow-up, court preparations, court and prosecutor liaison, parole and probation liaison, victim-witness assistance, Commission For the Prevention of Violence Against Women liaison, youth gang programs, juvenile diversion and intensive supervision programs, and narcotic investigation through participation in the Santa Cruz County Narcotic Enforcement Team (SCCNET).

	Fiscal Year 2016 Actuals	Fiscal Year 2017			Fiscal Year 2018 Adopted
		Adopted Budget	Amended Budget	Estimated Actual	
EXPENDITURES BY ACTIVITY:					
Personnel Services	3,250,831	3,329,549	3,329,549	3,262,789	3,553,348
Services, Supplies, and Other Charges	471,568	554,931	554,931	554,931	516,072
Capital Outlay	5,437	-	-	-	-
Total Expenditures	3,727,837	3,884,480	3,884,480	3,817,720	4,069,420
ACTIVITY RESOURCES:					
Grants	16,573	8,000	8,000	18,711	4,000
Charges for Services	795	500	500	500	500
Total Resources	17,368	8,500	8,500	19,211	4,500

*Sums may have discrepancies due to rounding

Police Patrol

Activity Number: 2103

ACTIVITY SUMMARY

Fund(s): General Fund & Supplemental Law Enforcement Svcs Fund (101 & 211)

Department: 20

Activity Description:

The Patrol Section provides uniformed vehicle and foot patrol services for crime prevention, crime deterrence, crime investigation, apprehension of criminal offenders, recovery and return of stolen property, traffic enforcement and accident investigation, and other public service functions. These functions are accomplished by staffing the city twenty-four hours per day, seven days a week. This includes year-round downtown foot patrol and summer foot patrol in the Beach/Boardwalk area.

	Fiscal Year 2016 Actuals	Fiscal Year 2017			Fiscal Year 2018 Adopted
		Adopted Budget	Amended Budget	Estimated Actual	
EXPENDITURES BY ACTIVITY:					
Personnel Services	11,444,706	12,244,234	12,324,234	12,328,439	13,559,131
Services, Supplies, and Other Charges	2,032,288	1,845,685	1,905,204	1,869,178	2,093,094
Capital Outlay	23,380	-	-	-	-
Total Expenditures	<u>13,500,374</u>	<u>14,089,919</u>	<u>14,229,438</u>	<u>14,197,617</u>	<u>15,652,225</u>
ACTIVITY RESOURCES:					
Grants	466,015	220,000	319,574	295,908	270,000
Charges for Services	254,925	258,500	258,500	338,500	380,500
Rents, & Misc Revenues	595	1,000	1,000	1,600	-
Total Resources	<u>721,535</u>	<u>479,500</u>	<u>579,074</u>	<u>636,008</u>	<u>650,500</u>

Police Community Services

Activity Number: 2104
 Fund(s): General Fund (101)
 Department: 20

ACTIVITY SUMMARY

Activity Description:

The Community Services Section is responsible for a variety of functions in the Operations Division including crime prevention activities, community outreach activities, and special events coordination. This section is also responsible for coordinating the training of police personnel to comply with applicable mandates and the recruiting function.

	Fiscal Year 2016 Actuals	Fiscal Year 2017			Fiscal Year 2018 Adopted
		Adopted Budget	Amended Budget	Estimated Actual	
EXPENDITURES BY ACTIVITY:					
Personnel Services	1,455,167	1,501,777	1,501,777	1,409,758	1,569,318
Services, Supplies, and Other Charges	91,402	90,862	90,862	90,862	147,878
Total Expenditures	1,546,569	1,592,639	1,592,639	1,500,620	1,717,196
ACTIVITY RESOURCES:					
Charges for Services	79,500	27,500	27,500	32,600	27,000
Rents, & Misc Revenues	5,990	2,000	2,000	4,000	-
Total Resources	85,490	29,500	29,500	36,600	27,000

*Sums may have discrepancies due to rounding

Police Traffic

Activity Number: 2106
 Fund(s): General Fund (101)
 Department: 20

ACTIVITY SUMMARY

Activity Description:

This section's primary responsibility is the enforcement of traffic laws and the investigation of accidents with the goal of maintaining the orderly flow of traffic and reducing the number of traffic accidents. This is accomplished by both education and enforcement activities. This section also administers the school crossing guard program; conducts traffic accident follow-up investigations; maintains traffic accident and enforcement statistics; coordinates and administers abatement of abandoned vehicles from public streets and private property; and develops special programs to promote vehicular and pedestrian safety within the City.

	Fiscal Year 2016 Actuals	Fiscal Year 2017			Fiscal Year 2018 Adopted
		Adopted Budget	Amended Budget	Estimated Actual	
EXPENDITURES BY ACTIVITY:					
Personnel Services	1,078,077	1,137,762	1,137,762	1,115,146	1,147,786
Services, Supplies, and Other Charges	127,167	125,920	125,920	125,846	153,168
Total Expenditures	1,205,244	1,263,682	1,263,682	1,240,992	1,300,954
ACTIVITY RESOURCES:					
Grants	105,187	50,000	50,000	55,000	50,000
Fines and Forfeitures	39,724	25,000	25,000	35,000	25,000
Total Resources	144,911	75,000	75,000	90,000	75,000

*Sums may have discrepancies due to rounding

Police Records

Activity Number: 2107
 Fund(s): General Fund (101)
 Department: 20

ACTIVITY SUMMARY

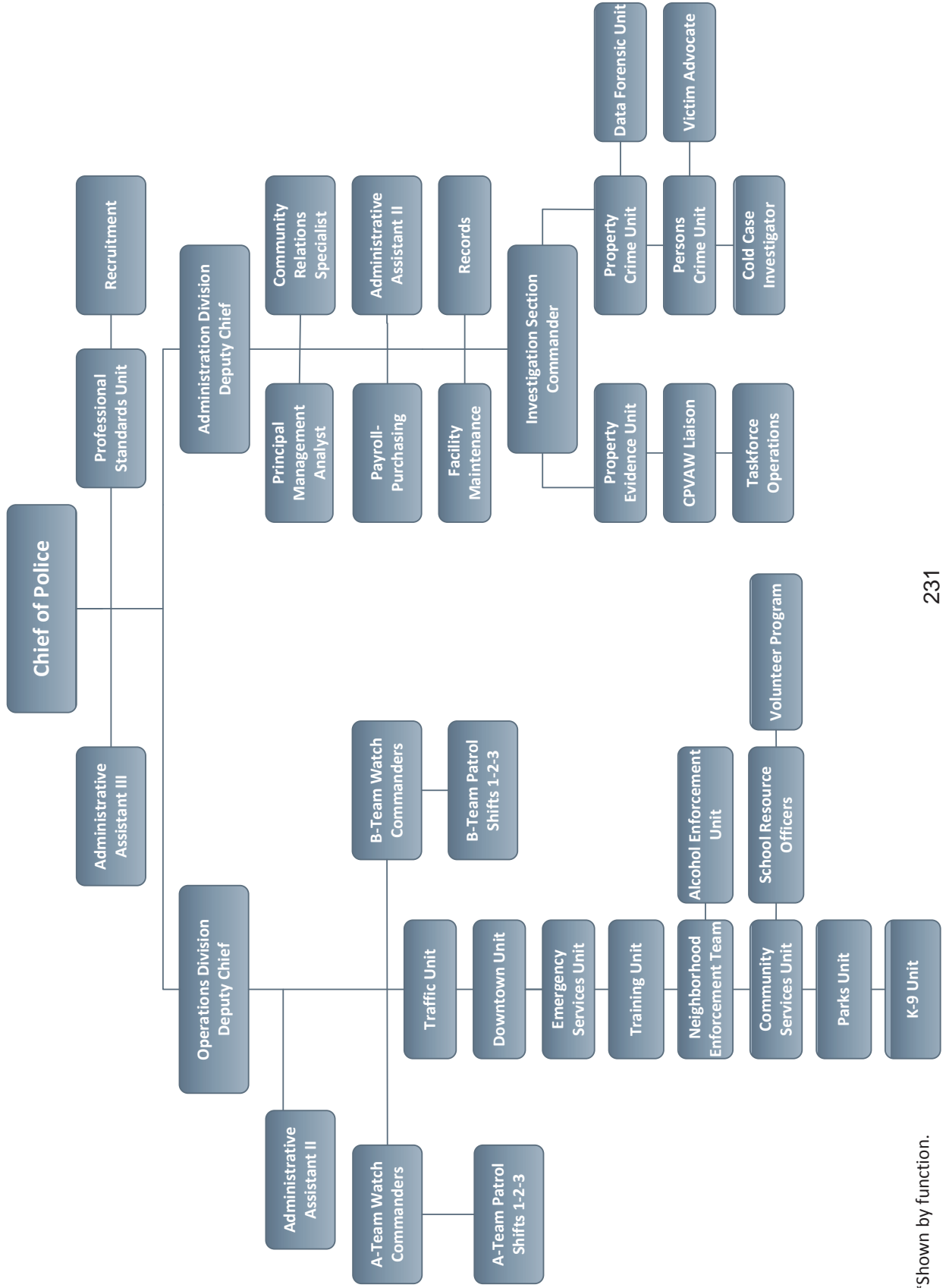
Activity Description:

Functions of this section include operation of the automated records system and statistical programs, operation of computer systems interconnecting law enforcement agencies and databases nationwide, and records processing. The support functions of the section include provision of a police reporting system and associated procedure manuals and inventory of department forms and supplies.

	Fiscal Year 2016 Actuals	Fiscal Year 2017			Fiscal Year 2018 Adopted
		Adopted Budget	Amended Budget	Estimated Actual	
EXPENDITURES BY ACTIVITY:					
Personnel Services	511,929	751,023	751,023	746,946	824,849
Services, Supplies, and Other Charges	2,012,451	2,616,708	2,731,561	2,651,561	2,449,380
Capital Outlay	46,801	-	-	-	-
Total Expenditures	2,571,182	3,367,731	3,482,584	3,398,507	3,274,229
ACTIVITY RESOURCES:					
Charges for Services	411	550	550	550	550
Total Resources	411	550	550	550	550

*Sums may have discrepancies due to rounding

Santa Cruz Police Department



*Shown by function.

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