



# Fire Department

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Santa Cruz City Fire Department working at a second alarm structure fire on Water Street

## Workload Indicators

Number of emergency calls

FY18	9,133
FY17	8,596
FY16	8,741

Number of fire inspections

FY18	1,165
FY17	1,475
FY16	2,951

Number of fire stations

FY18	4
FY17	4
FY16	4

Number of lifeguard headquarters

FY18	1
FY17	1
FY16	1

## Department Description

The Santa Cruz Fire Department provides exceptional emergency response services to all residents and visitors 24 hours a day, 7 days a week, responding to structure fires, emergency medical incidents, technical rescues, water rescues, hazardous materials incidents, automobile accidents, wildland fires, Emergency Operation Center activations, Mutual Aid to other local and State agencies, and citizen requests. The Fire Department provides a full-service Fire Prevention Division featuring Community Risk Reduction, Fire Investigation, Public Education, and Training. Through the Fire Department's Marine Safety Division, lifeguard and water rescue services are delivered to Santa Cruz and Capitola City beaches. Additionally, the Fire Department manages the City's Office of Emergency Services program and directs Emergency Operations Center (EOC) activations and disaster training, response, and recovery efforts.

The Fire Department's primary objective is to provide the highest quality Fire Operations, Emergency Management Services, Marine Safety, Emergency Medical Response, and Community Risk Reduction to protect our community.



Station 1 Downtown

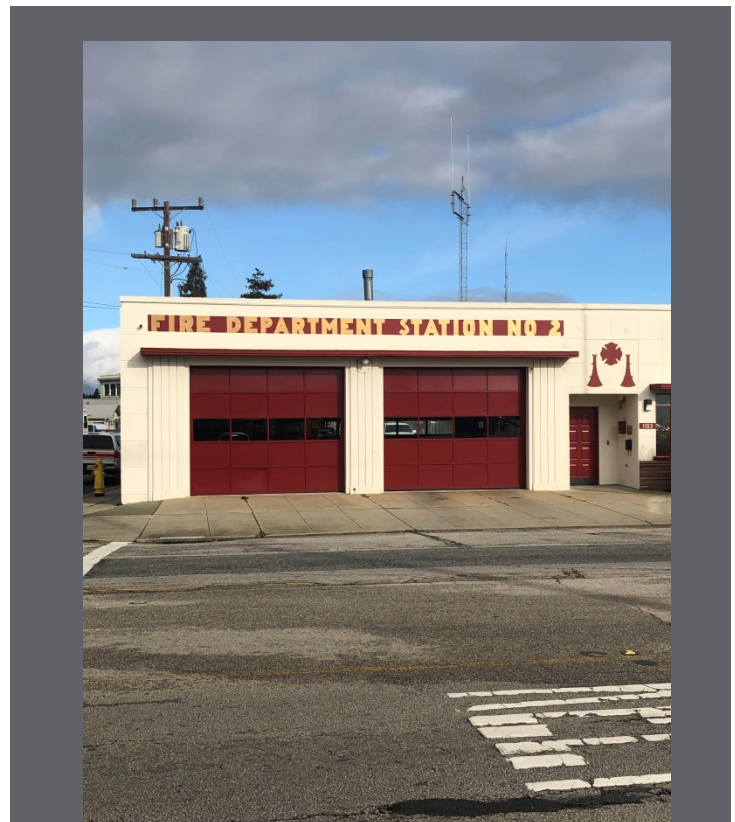
# FY2019 Accomplishments

## Environmental Sustainability and Well-Managed Resources

- 🔥 Completed the City's five-year update of the Local Hazard Mitigation Plan. Hazard mitigation planning is the process used by state and local agencies to understand risks from natural hazards and develop long-term strategies to reduce the impacts of disasters on people, property, and the environment.
- 🔥 Completed the 2018 update of the City's Emergency Operation Plan. An emergency operation plan is a course of action developed to mitigate the damage of potential events that could endanger the City of Santa Cruz's ability to function. This plan includes measures that provide for the safety of personnel and, if possible, environment, property and facilities.
- 🔥 Identified City owned open space requiring vegetation management and began process of implementing fuel reduction projects to create defensible space within the Wildland Urban Environment.
- 🔥 Coordinated Fire Department Climate Action Planning activities in support of the City's Climate Action Planning Program to prepare for impacts related to large storms, sea level rise and wildland fires.

## Community Safety & Well-Being

- 🔥 Responded to more than 9,100 emergency incidents calls within the City of Santa Cruz.
- 🔥 Continued work on the City's Emergency Operation Center radio communications infrastructure. The EOC is the City's central command and control facility responsible for carrying out the emergency coordination and management functions at a strategic level during an emergency, and ensuring the continuity of operation for the City of Santa Cruz.
- 🔥 Nominated and accepted for the position of County Fire Safe Council President
- 🔥 Coordinated the planning and logistical support efforts for the River Street Camp Shelter.



Station 2 East Side



Station 3 West Side

- Executed an annual contract providing beach lifeguard services for the City of Capitola.
- Completed cross department training between Santa Cruz Police and Santa Cruz Fire for Unified Response to Violent Incidents (URVI). After completing training put into service grant funded safety equipment which allows firefighters to enter hostile situations sooner to provide lifesaving care.
- 2018 had the largest and most

destructive fires in State history. Responded to more than 20 incidents within the City, County, and State to support suppression, investigation, and recovery efforts.

- Implementation of an updated emergency dispatch system at Santa Cruz Regional 911 (Net Com). This system provides more efficient service along with increased capabilities.

## Financial Stability

- Continuing to coordinate and manage the FEMA and Cal OES disaster cost recovery projects related to the response and public infrastructure damage associated with the 2017 storms events.



## Reliable & Forward-Looking Infrastructure and Facilities

- Performed emergency maintenance repairs on the City Lifeguard Headquarters located on the Municipal Wharf.

## Engaged & Informed Community

- Conducted two (2) 24-hr Community Emergency Response Training (CERT) classes. CERT educates individuals about disaster preparedness for hazards



that may impact their area and trains them in basic disaster response skills such as fire safety, light search and rescue, team organization, and disaster medical operations. Conducted monthly CERT training and all day Saturday refresher class.

- Conducted tabling at public events including: Delaveaga neighborhood fire wise community (2 events), CERT fair and UCSC student housing fair.
- Implemented social media outreach program.

## FY2020 Goals

### Environmental Sustainability and Well-Managed Resources

- Complete vegetation management for Delaveaga and Pogonip for fuel reduction and creation of defensible space. Work being done in partnership with City Parks & Recreation.

### Community Safety & Well-Being

- Strengthen community response and preparedness through Fire Wise, CERT, Map your neighborhood and Ready, Set, Go preparedness efforts. Create additional FireWise neighborhood groups within the City.
- Continue to support and enhance Fire Investigation capabilities with Santa Cruz Police, District Attorney's office, and County wide Fire Investigation Task Force.
- Train and exercise the Unified Response to Violent Incidents within the City as well as within the County.
- Continue strategic planning process which clearly identifies current service delivery, areas for improvement, and recommended actions.



Lifeguard Station on the Wharf

## Organizational Health

- 🔥 Complete Firefighter Health and Wellness Program.
- 🔥 Complete a joint fire academy for new firefighters for the City of Santa Cruz Fire Department. Academy includes partner agencies and personnel from Santa Cruz City, Central Fire Protection District, Aptos/La Selva Fire Protection District and Watsonville City Fire.
- 🔥 Strengthen recruitment and retention of diverse workforce.

## Financial Stability

- 🔥 Continue to manage the Cal OES/FEMA disaster reimbursement process.

## Reliable & Forward-Looking Infrastructure and Facilities

- 🔥 Continue developing plans for fire station #2 replacement (3-5 years).
- 🔥 Continue developing plans for a training center (3-5 years).

## Engaged & Informed Community

- 🔥 Conduct two (2) Community Emergency Response Team trainings and monthly meetings.
- 🔥 Conduct a citywide disaster preparedness and EOC training for City staff.



UCSC Station 4



## DEPARTMENT SUMMARY

	Fiscal Year* 2018 Actuals	Fiscal Year 2019			Fiscal Year 2020 Adopted
		Adopted Budget	Amended* Budget	Estimated Actual	
<b>EXPENDITURES BY CHARACTER:</b>					
Personnel Services	16,096,392	15,775,753	15,775,753	17,577,334	16,898,717
Services, Supplies, and Other Charges	2,198,844	2,203,451	2,484,498	2,356,138	2,474,004
Capital Outlay	26,835	13,000	124,540	5,400	-
Total Expenditures	<u>18,322,071</u>	<u>17,992,204</u>	<u>18,384,791</u>	<u>19,938,872</u>	<u>19,372,721</u>
<b>EXPENDITURES BY ACTIVITY:</b>					
Fire Administration	2201 779,040	830,415	830,415	832,234	910,123
Fire/EMS Operations	2202 15,410,185	15,201,236	15,313,502	16,512,959	15,755,880
Fire Prevention	2203 864,160	948,926	1,010,822	1,022,564	1,002,953
Marine Rescue Program	2204 115	-	-	-	-
Office of Emergency Services (OES)	2205 307,268	142,988	361,413	317,818	292,805
	2206 -	-	-	410,000	450,000
Subtotal General Fund	<u>17,360,768</u>	<u>17,123,565</u>	<u>17,516,152</u>	<u>19,095,575</u>	<u>18,411,761</u>
Marine Rescue Program	2204 961,303	868,639	868,639	843,297	960,960
Subtotal Other General Funds	<u>961,303</u>	<u>868,639</u>	<u>868,639</u>	<u>843,297</u>	<u>960,960</u>
Total Expenditures	<u>18,322,071</u>	<u>17,992,204</u>	<u>18,384,791</u>	<u>19,938,872</u>	<u>19,372,721</u>
<b>RESOURCES BY FUND</b>					
General Fund	101 3,603,205	4,223,000	4,432,587	4,023,691	4,662,000
Municipal Wharf	104 31,173	150,000	150,000	128,000	180,000
Total Resources	<u>3,634,378</u>	<u>4,373,000</u>	<u>4,582,587</u>	<u>4,151,691</u>	<u>4,842,000</u>
<b>Net General Fund Cost</b>	<u><b>(13,757,563)</b></u>	<u><b>(12,900,565)</b></u>	<u><b>(13,083,565)</b></u>	<u><b>(15,071,884)</b></u>	<u><b>(13,749,761)</b></u>
	<b>FY 2018</b>			<b>FY 2019</b>	<b>FY 2020</b>
<b>TOTAL AUTHORIZED PERSONNEL:</b>	<u>66.00</u>			<u>66.00</u>	<u>66.00</u>

\*Sums may have discrepancies due to rounding

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