



# Homelessness Response Shelter and Safe Parking Overview

## Outreach and Shelter Programs



The City's outreach team engages in street-level outreach with unhoused individuals, meeting them in encampments or where ever they may be staying. When meeting a new client, they offer help and support, provide access to shelter and services, and make life-saving connections with people.

Our Safe Parking Program and two shelters – 1220 River Street Transitional Community Camp and City Overlook at the National Guard Armory – are key parts of the City's homelessness response efforts.

## 1220 River Street Transitional Community Camp

Located on City-owned property, 1220 River Street is part of the City's temporary, **tent-based safe-sleeping program**. This site is "low barrier" – pets, possessions, and partners are welcome. Case managers from local service providers meet clients onsite at its community gathering area. This shelter program was developed with **specific input from the unhoused community** on the barriers to accepting shelter, ideal on-site services and more.

The operations model starts with **deepening relationships with unhoused people to better understand the needs, challenges, and perspectives** affecting their housing.

Current program participants at 1220 River Street confirm that a critical step for moving out of an encampment is access to a low-barrier shelter where they can **move beyond the day-to-day focus on survival** and give more attention to searching for jobs and longer-term housing.

1220 River Street provides:

- Space for up to 30 tents
- **Secure and supportive environment**
- Access to basic services such as hygiene and cooking spaces
- **Collaborative work** to maintain shared spaces
- Daily oversight and support from City Outreach Team
- Consistent interaction with case managers

This shelter location is not open to the public. Please contact the City's Homelessness Response Team for more information or to schedule a site visit.



# City Overlook at the National Guard Armory



Located on state-owned property, the City Overlook at the Armory is part of the City's temporary, tent-based safe-sleeping program. This site is low barrier – pets, possessions, and partners are welcome. Guests adhere to a code of conduct. Case managers from local service providers meet clients onsite at its **community gathering** area. City Overlook offers:

- Tent spaces for up to 135 guests
- 24/7 staff support
- Three meals a day
- Hygiene facilities
- Electrical charging
- Access to health care
- Transportation to and from the site
- In-person support services

Participants meet with shelter staff regularly to remove barriers to jobs and housing. Supports include help applying for housing, job interview coordination, setting appointments to see apartments, and more.

The Homeless Persons Health Project, a program of Santa Cruz County, brings their mobile health unit, doctors, and other health care providers to the Armory twice a month. Services offered include:

- General medicine
- Urgent care
- Wound care
- Vaccinations
- Preventative care
- Medication-assisted treatment
- Care coordination

City Overlook guests confirm that a critical step for moving out of an encampment is the availability and access to a “low-barrier shelter” where they can move beyond day-to-day focus on survival. Stable access to food, health, hygiene services, and consistent, individual supports gives them more ability to focus on searches for jobs and longer-term housing.

This shelter location is not open to the public. Please contact the City's Homelessness Response Team for more information or to schedule a site visit.



## Safe Parking Program Overview

The Overnight Safe Parking Program provides a total of 15, night-only spots for oversized vehicles in downtown City-owned lots. Hygiene services and refuse disposal are available on site. Participants may stay up to 30 days with the possibility of extension. This program can be expanded as needed.

The Long-term Safe Parking Program provides space for up to 20 oversized vehicles at the National Guard Armory. This program provides 24/7 parking and guests may stay up to six months. Case management, housing navigation, health care, and hygiene services are provided on-site. This program has been at capacity since it opened.





# Homelessness Response: The Future of 125 Coral Street

The Coral Street area has long been envisioned as a location for new housing, health, and community services. The City of Santa Cruz recently acquired property at 125 Coral Street. This new Coral Street site is the focus of planning for a new navigation center (shelter with wraparound services), mental/behavioral health, physical health, and housing in the Santa Cruz community.

## Interagency Collaboration

The City, County, and Santa Cruz-based homeless services nonprofits, including Housing Matters, collaborate on facility and service considerations at the Coral Street site.



[cityofsantacruz.com/coralstreet](http://cityofsantacruz.com/coralstreet)

## Visioning Process

The City recently completed a Visioning Process that will provide direction for future investments and changes needed to support planned buildings, programs, and services.

City and County staff are currently collaborating on next steps for environmental remediation, design, and funding.

## Coral Street Services

The City works closely with Housing Matters on various projects on the Coral Street Campus.

- The Paul Lee Loft shelter provides emergency shelter for 57 people
  - The Hygiene Bay provides accessible bathrooms and showers for approximately 100 people per day
- (continued above)

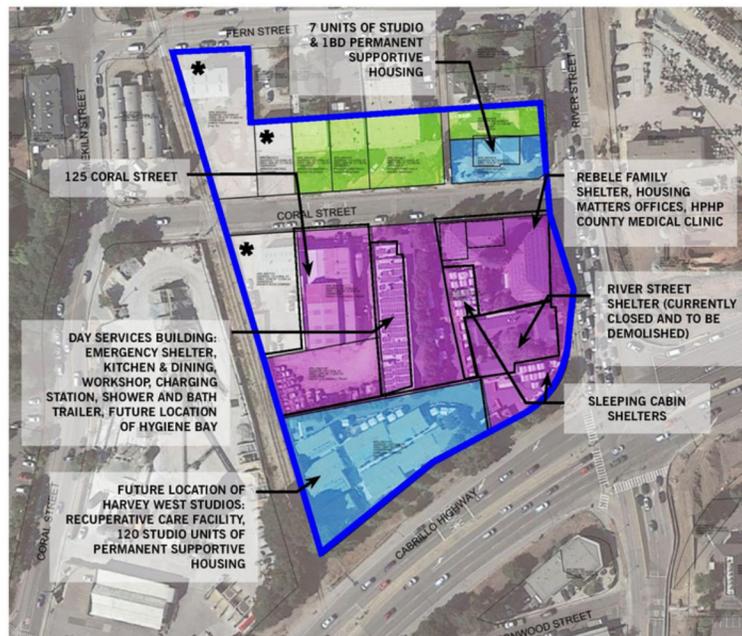
- The Rebele Family Shelter provides 28 units of emergency shelter for families
- Casa Azul provides 7 permanent supportive housing apartments.

## Coral Street Future

Among other services, the proposed five-level building at 125 Coral Street is slated to include:

- A navigation center to connect clients with permanent housing and other services
- Two levels of permanent supportive housing or affordable housing
- A clinic space for county-integrated health services such as the Homeless Persons Health Project and behavioral health

## Coral Street Vision



Construction on 119 Coral St. is expected to start in Spring of 2023. The project is entitled, and building permits are under review for the 120-unit permanent supportive housing project with ground floor recuperative care beds and medical clinic space.

SITE CONTEXT

\*Privately Owned, No City or Service-Provider Control

**LAND OWNERSHIP**  
 City Owned  
 Housing Matters Owned  
 Housing Matters Leased  
 Project Area