

OUTREACH

	What I Like	City Response
1	Providing information about safe parking during ticketing	Yes, the City will be distributing an info flyer with ticket.
2		
3		
4		
5		

--	--

What are my concerns	City Response
Location of signage	Link to signage map has been added to the ovo homepage. Initial locations for signs have been approved by the Coastal Commission. The City's Traffic Engineer has discretion to add additional signs, if needed in the future.
1. City quietly restriping Delaware Ave. 2. Do not move forward with the restriping plan on Delaware Ave as designed.	Project has been at three public hearings (2017 Council, 2020 Transportation & Public Works Commission, and 2020 Council). The City is in the "concept plan" phase of a Swanton-Delaware multiuse trail project. Assuming the plans move past the concept phase, and after more opportunities for public participation and comment, construction could potentially be scheduled for Summer 2026. The construction of the multi-use trail requires consolidating parking to a single side of the roadway. In an effort to conserve the number of "standard" stalls, perpendicular spaces are proposed on the
How will City ensure signs are equitably placed and not concentrated	Initial locations for signs have been approved by the Coastal Commission. The City's Traffic Engineer has discretion to add additional signs, if needed in the future.
Can outreach workers help to obtain various permits if RV person cannot go to parking office?	An outreach worker can assist those living in OV's with the enrollment process into a safe parking program. At this time the City does not have staff available to help residents obtain permits, other than the parking office staff who are able to respond to questions via phone, e-mail, or in person.
Location of Signage: How to get signage in an area?	Staff is working to develop best-practices to allow the public to request additional signage, and for those requests to be assessed and implemented within the resources available and identified need at the location.

Need another option other than a phone number to ask questions about safe parking program.

The City has created an e-mail account (safeparking@santacruzca.gov) as well as phone number for safe parking inquiries.

Solutions	City Response
Need outreach to the "Vacation" apps to let them know City Rules have changed regarding OVO parking	The City has reached out to the sites that C.Polhamus submitted via email and is awaiting reponse back.
Give neighborhood the ability to get signage	See response below

--	--

ENVIRONMENTAL IMPACT

What I Like	
1	Immediate response to blackwater dumping
2	
3	
4	
5	
6	

City Response	What are my concerns
<p>Please report any spills or dumping incidents, whether accidental or intentional, to the Environmental Compliance Department at 831-420-6050. During non-business hours, please call 911 to report spills or illegal dumping.</p>	<p>No response or even follow up on reports of EH</p>
	<p>Unattached trailers are an important tool for sheltering people.</p>
	<p>People losing vehicles (if it is towed) makes an env. Impact worse.</p>
	<p>SCPD not having the manpower to successfully enforce regarding litter.</p>

City Response	Solutions
<p>When feasible, City staff will go to the site of reported incidents to mitigate the spill. Enforcement is a challenge as violators must be caught in the act. (MB) See phone numbers two cells to the left for best reporting options.</p>	<p>RV Dwellers to provide their own clean up and the city provide dumpsters</p>
<p>The Council made a policy decision on the unattached trailer issue, and so a change in policy would need to be made at the Council level. Staff is happy to pass the policy suggestions of this group on the Council. In the meantime, City outreach workers stand ready to help these individuals access shelter and housing.</p>	
<p>Outreach workers stand ready to help these individuals access shelter and housing.</p>	<p>Public Works to Report Enviro hazards, Publish phone number or add to CRSP</p>
<p>PD has an enforcement plan and will have the resources to enforce the OVO.</p>	<p>Provide people with detached trailers or working motor homes</p>
	<p>Create a place to dump balckwater on the West side</p>

City Response

The City has provided public access dumpsters in the area of Delaware and Natural Bridges over the course of the last few years. The dumpsters have not been able to mitigate the refuse challenges in this area. The City's Public Works team is currently providing twice weekly clean up of abandoned refuse in this area.

Please report any spills or dumping incidents, whether accidental or intentional, to the Environmental Compliance Department at 831-420-6050. During non-business hours, please call 911 to report spills or illegal dumping. Staff will evaluate whether CRSP updates are needed/possible.

RVs are expensive to buy and maintain, and the end result would still be people living on the streets, in areas not designed for human habitation. The City Council has made a policy decision to prioritize a model intended to try to move people into shelter/housing. Any change to that policy would need to be made at the Council level. Staff is happy to relay this suggested policy change to the Council.

Staff is currently assessing viable locations to install a publicly accessible, centrally located, RV dump station.

PERMITS

	What I Like	City Response
1		
2		
3		
4		
5		
6		

No Comments

What are my concerns	City Response

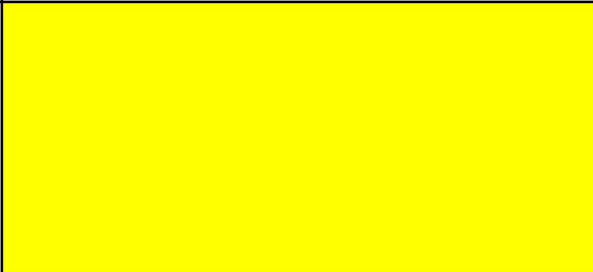
No Comments

Solutions	City Response
Allow neighborhoods to apply for consensus exemptions for permits.	If the desire is for neighborhoods to be able to allow overnight OV parking, this would require a change to the ordinance, which would require a policy change from the City Council. There could also be Coastal Act implications if the Council adopted this change in policy. Staff is happy to relay this policy change suggestion to the Council.

SAFE PARKING

	What I Like	City Response
1	Tier 3 - Safe parking: being able to stay during the day	
2	Tier 3 is better because people don't have to move overnight and can focus on their other issues.	
3	Evan and Corey are doing a great job at Armory. Can they come to these meetings to share what they have learned?	The focus of this group is on the implementation of the OVO and associated suggestions. We will likely have full agendas addressing just the core topic. If time allows, we will schedule them.
4		
5		
6		

What are my concerns	City Response
Need more safe parking during the day.	The City has identified additional lots to expand the overnight (Tier 2) parking program as needed. (MB) Viable locations for Tier 3 are limited, and the cost of Tier 3 is significant. Still, staff understands there is a desire for more Tier 3 (safe daytime parking), and staff can relay this suggestion to the Council.
Where do you park your car when you drive RV to? The parking lot?	Those currently participating in the overnight and long-term program (Tiers 2 and 3) that have a standard vehicle as well as an OV have primarily been parking their second vehicle in front of their OV. Others have utilized street parking for their standard car.
Not likely to be placed into housing after extended stay	The City continues to work with the County to connect people to services.
Is tier 3 program accessible: ADA bathrooms and showers	Yes. There are ADA accessible portable toilets and an ADA portable shower.
Does an RV have to be registered to stay in parking lot?	No. The City-funded safe parking programs do not require current registration.
How will Tier 3 spots be given out/how will people be prioritized?	The Tier 3 program works off of an interest list. When a space opens up, staff contact individuals on the list who have the appropriate vehicle for the spot available. If the individual contacted is not interested in participating at this time, staff will contact another person from the list. Families with children are prioritized for Tier 3.

<p>How is Tier 3 parking program prioritizing people with disabilities w/valid disabled placards?</p>	<p>Currently there is no prioritization for individuals people with disabilities w/ valid disabled placards. Those who wish to participate in the City's safe OV parking program, but are unable to do so due to a disability, may make a request for reasonable accommodation, which may be made by submitting the City's ADA Grievance Form.</p>
<p>Sanitation services not reflected in safe parking contract.</p>	
<p>We need more spots throughout the county</p>	<p>To email all 5 members of the BOS at once, you can use BoardOfSupervisors@santacruzcountyca.gov</p>
<p>The safe space parking at the Armory cost 400K a year. How will it be funded next year?</p>	<p>The City is currently seeking funding sources for this program next year. Staff is working with state and federal legislative lobbyists as well as surveying grant opportunities, and seeking support from the County.</p>
<p>Who on the county BOS is working on this? We need the county to located other sites for OVO parking.</p>	<p>To email all 5 members of the BOS at once, you can use BoardOfSupervisors@santa cruzcountyca.gov</p>
<p>We need more Tier 3 Spots. Currently there are 50 people registered and waiting for spots.</p>	<p>The current waitlist is 45. Viable locations for Tier 3 are limited, and the cost of Tier 3 is significant. Still, staff understands there is a desire for more Tier 3 (safe daytime parking), and staff can relay this suggestion to the Council."</p>
<p>Parking is not the end game - services is. How are people who are parking connected to services if they are not in Tier 3?</p>	<p>Individuals who enroll in the overnight parking complete an enrollment form that asks what services they would like to be connected to. Those who request assistance are then connected to the City Outreach team.</p>

Solutions	City Response
Build Skills program	Staff is interested in hearing more about your idea and would be happy to present it to Council."
Make Local business connections to help support people to be more stable	Outside the scope of city services at this time. However, City code (6.36.030(a)(3)) allows for businesses to authorize people to reside in up to three separate vehicles on their property, so long as they meet various sanitation, nuisance, and other criteria. No permit is required.
For cost of 1 year at the Armory Camp, we could give people an RV	RVs are expensive to buy and maintain, and the end result would still be people living on the streets, in areas not designed for human habitation. The City Council has made a policy decision to prioritize a model intended to try to move people into shelter/housing. Any change to that policy would need to be made at the Council level. Staff would be happy to relay policy suggestions generated by this group to the Council.
We need the County to get involved in providing spaces for RV parking near services (Emiline for example)	To email all 5 members of the BOS at once, you can use BoardOfSupervisors@santacruzcountyca.gov
More Case Managers	The City and County consistently survey funding opportunities to expand case mangement.
Possible having a place on westside to dump gray and black water	Staff is currently assessing viable locations to install a publicly accessible, centrally located, RV dump station.

<p>Expand spaces in the county area and have safe spaces managed</p>	<p>To email all 5 members of the BOS at once, you can use BoardOfSupervisors@santacruzcountyca.gov</p>
<p>Provide resources to services to assist with registration and tickets</p>	<p>Both the AFC SafeSpaces and City-funded long-term (Tier 3) safe parking programs have flex funds to assist participants (and those on the wait/interest list) with these services. At the current time, there are no funding sources, nor staff capacity to provide these services throughout the region.</p>
<p>Create real time vacancy data for safe parking</p>	<p>Both the overnight and the long term safe parking programs have real time mechanism to track capacity.</p>

ENFORCEMENT

	What I Like	City Response
1		
2		
3		
4		
5		
6		

No Comments

Miscellaneous Comments

What about all the people who received tickets in the past when the City put the overnight up? Why is there no compensation to those people?

What are my concerns	City Response
SCPD has a history of discriminatory enforcement.	We would like to hear more. Please share any specific concerns with our department so we can assess service delivery and provide a specific response.
Does SCPD have the manpower to enforce the OVO	PD has an enforcement plan and will have the resources to enforce the OVO.
SCPD Volunteers have history of discrimination. How exactly will they be involved in enforcement?	PD will have no volunteer(s) involved with enforcement of the OVO.
Concerned about being ticketed when I work late and cant move RV before the parking ban times.	Please connect directly with the Safe Parking program for possible solutions.
Today police ticketed every car and RV on Delaware with a 72 hr tow warning (abandoned vehicle). Is it common practice to issue mass tickets based on where you park.	We would like to hear more. Please share any specific concerns with our department directly so we can assess service delivery and provide a specific response.

From PD* Confirm PW (parking office) will handle post-issuance and parking citation appeal process questions? CB proposed response: "Information about how to request administrative review of a parking ticket can be found online here: <https://www.cityofsantacruz.com/government/city-departments/public-works/parking-services/parking-enforcement> ."

Parking will handle admin reviews of OVO parking citations as they do for all parking citations, including citation process questions. If the citation was given by PD, review will be forwarded to the noted officer and returned to Parking Office, following the current process we have in place.

Solutions	City Response
<p>1. Tow people to safe or maintenance location.</p> <p>2. People with inoperable vehicle shelter or detached trailers are either towed to tier 1/2/3 safe parking every day or that person is provided with a working alternative.</p>	<p>This service is not currently being provided and is not being contemplated as a part of this enforcement plan.</p>
<p>Tier 2 may not work due to hours. Such people should get overflow permit.</p>	<p>Please refer to Safe Parking. (The Council made a policy determination that those who can't participate in safe parking due to lack of capacity should have a work-around during those periods of lack of capacity. Any desired change to or expansion of that policy would something for for the Council to consider as a policy matter.</p>
<p>Police need to be trained on ADA and trained on how to handle a disability related accomodation.</p>	<p>PD would like to understand more and discuss needs related to this specific training topic.</p>
<p>Have an app to count real time parking.</p>	<p>Not clear if this is for real time safe parking.</p>